



HM Prison &
Probation Service

Action Plan: HMP Wormwood Scrubs
A Response to the HMIP Inspection Report
Published 8 December 2017

INTRODUCTION

HM Inspectorate of Prisons (HMIP) is an independent inspectorate which provide scrutiny of the conditions for and treatment of prisoners. They report their findings for prisons and Young Offender Institutions across England and Wales to the Ministry of Justice (MoJ) and HM Prisons and Probation (HMPPS). In response to the report HMPPS / MoJ are required to draft a robust and timely action plan to address the recommendations. The action plan confirms whether recommendations are agreed, partly agreed or not agreed (see categorisations below). Where a recommendation is agreed or partly agreed, the action plans provides specific steps and actions to address these. Actions are clear, measurable, achievable and relevant with the owner and timescale of each step clearly identified. Action plans are sent to HMIP and published on the HMPPS web based Prison Finder. Progress against the implementation and delivery of the action plans will also be monitored and reported on.

Term	Definition	Additional comment
Agreed	All of the recommendation is agreed with, can be achieved and is affordable.	The response should clearly explain how the recommendation will be achieved along with timescales. Actions should be as SMART (Specific, Measureable, Achievable, Realistic and Time-bound) as possible. Actions should be specific enough to be tracked for progress.
Partly Agreed	Only part of the recommendation is agreed with, is achievable, affordable and will be implemented. This might be because we cannot implement the whole recommendation because of commissioning, policy, operational or affordability reasons.	The response must state clearly which part of the recommendation will be implemented along with SMART actions and tracked for progress. There must be an explanation of why we cannot fully agree the recommendation - this must state clearly whether this is due to commissioning, policy, operational or affordability reasons.
Not Agreed	The recommendation is not agreed and will not be implemented. This might be because of commissioning, policy, operational or affordability reasons.	The response must clearly state the reasons why we have chosen this option. There must be an explanation of why we cannot agree the recommendation - this must state clearly whether this is due to commissioning, policy, operational or affordability reasons.



ACTION PLAN: HMCIP REPORT

ESTABLISHMENT: HMP WORMWOOD SCRUBS

1. Rec No	2. Recommendation	3. Agreed/ Partly Agreed/ Not Agreed	4. Response Action Taken/Planned	5. Function Responsible /Policy Lead	6. Target Date
5.1	The prison governor, staff and HMPPS should ensure that prisoners live in clean, properly equipped and respectful conditions.	Agreed	<p>A full decency survey has commenced which will focus on showers, windows, in cell standards, serveries communal areas and heating. This will include support from estates colleagues and will be completed by the end of the financial year.</p> <p>Funding has been agreed and work is scheduled to begin in March 2018 for in cell flooring and three shower refurbishments. There is work ongoing to improve the serveries on A and B wings. Further bids are anticipated following the decency survey. HMP Wormwood Scrubs is a priority site for investment however, significant capital investment will be required.</p> <p>Extra facilities management staff are on site until the end of March 2018 to assist with reactive repairs. This requirement will be kept under review. An additional facilities services manager has been appointed for the site.</p> <p>A full review of cleaning equipment has taken place and all wings have cleaners in place with enough equipment to ensure all areas are clean. An outside cleaning party is also in place. Cleaning standards will be monitored by residential managers</p>	<p>Governor and Executive Director of Facilities Management</p> <p>Governor</p> <p>Executive Director of Facilities Management</p> <p>Governor</p>	<p>April 2018</p> <p>June 2018</p> <p>Completed</p> <p>Completed and ongoing</p>



	Prisoners must be provided with the equipment and kit as well as other requirements to live a decent life.		<p>Pre-occupancy accommodation decency checks are conducted to ensure living conditions are to the required standard and equipped with appropriate furniture. In addition, new arriving prisoners receive a reception pack containing all essential items and bedding is changed on a weekly basis.</p> <p>Clear ordering systems have been established to ensure that equipment and kit is available to prisoners.</p> <p>Action has been taken to increase the frequency of pest control inspections and to improve access to telephony.</p>	<p>Governor</p> <p>Governor</p> <p>Governor</p>	<p>Completed and ongoing</p> <p>Completed</p> <p>Completed</p>
5.2	All prisoners within 12 weeks of release should have a realistic resettlement plan which ensures that they receive the support they require and which is shared with offender managers.	Agreed	<p>Improved links with the Community Rehabilitation Company (CRC) have been established. The CRC and the Offender Management Unit (OMU) will ensure that resettlement plans are in place. In addition, action will be taken to ensure that resettlement plans are shared with community Offender Managers (OMs).</p> <p>Prisoners will be allocated to appropriate activities and those working towards their pre-release resettlement plan will not normally be transferred out of HMP Wormwoods Scrubs unless there are sound operational reasons where this is appropriate.</p>	<p>Governor and Deputy Director of Custody London CRC</p> <p>Governor</p>	<p>March 2018</p> <p>April 2018</p>
	Main recommendations to the Governor				
5.3	Prison and probation managers should urgently review their	Agreed	A monthly Inter-Departmental Risk Management meeting has been introduced to discuss emerging cases and all public protection processes will be reviewed.	Governor	Completed



	public protection arrangements and ensure that robust multi-agency arrangements to identify and manage risk are implemented correctly and consistently.		<p>The National Probation Service are strengthening their team of Probation Officers and have appointed a Senior Probation Officer with specific responsibility to ensure the quality of high-risk casework.</p> <p>The custodial public protection lead will work closely with other departments in the prison to ensure that the Multi-Agency Public Protection Arrangements Guidance and Public Protection Manual requirements are implemented.</p>	<p>Executive Director of Probation & Women</p> <p>Governor</p>	<p>Completed</p> <p>April 2018</p>
5.4	The strategic response to managing and reducing violence should be strengthened. Sufficient staff should be allocated to safer custody and other key tasks to ensure a proactive approach to keeping prisoners safe. The success of this approach should be measured by reduced levels of violence.	Agreed	<p>The Safer Custody department has been reviewed and extra resources have been allocated which include a Safer Custody Analyst and an Equalities Manager. A dedicated Safer Custody Officer is now on duty at the prison every day.</p> <p>A Diversity and Equality Manager will be appointed by June 2018 to support the safer custody team.</p> <p>The Violence Reduction (VR) Strategy will be developed using the PRISM (Promoting Risk Intervention by Situational Management) Tool and a third party survey will be completed to ensure a strengthened strategic response to violence, with a specific focus on gang related violence.</p>	<p>Governor</p> <p>Governor</p> <p>Governor</p>	<p>Completed</p> <p>June 2018</p> <p>September 2018</p>
5.5	Levels of self-harm must be reduced. Prisoners who are vulnerable to self-harm should be	Agreed	A weekly multi-disciplinary case meeting has been introduced to discuss complex and high risk cases and agree appropriate support actions.	Governor	Completed and ongoing



	supported effectively; staff should help them to manage their problems and improve their coping strategies.		<p>A consistent approach to Assessment Care in Custody and Teamwork (ACCT), including a quality assurance system will be implemented to provide support to prisoners at risk and help them manage their problems.</p> <p>All frontline staff will be trained in Five Minute Intervention and Suicide and Self-Harm training.</p> <p>An enabling environment will be introduced on E wing to improve the facilities and support for vulnerable prisoners; provide peer support and work towards implementing the Enabling Environment principles and achieving accreditation.</p>	Governor	April 2018
				Governor	December 2018
				Governor	December 2018
5.6	Diversity and equality must be respected and promoted. Equality and diversity work should ensure outcomes and perceptions are measured and that the needs of prisoners with protected characteristics are understood and, where possible, met.	Agreed	<p>A Diversity and Equality Manager will be recruited by June 2018. Monthly meetings will be held to analyse data and determine actions to address the concerns.</p> <p>A programme of forums for those covered by protected characteristics and awareness events will be introduced led by senior managers.</p> <p>The use of Discrimination Incident Reporting Forms (DIFS) will be promoted through prisoner forums and via the Equalities representatives.</p> <p>A Personal Emergency Evacuation Plan will be in place for all prisoners that require one. Residential Managers will ensure that these plans remain up to date and tested on a rolling programme.</p>	Governor	June 2018 and ongoing
				Governor	April 2018
				Governor	March 2018
				Governor	March 2018
5.7	Maximum use should be made of the available activity	Agreed	A new staffing model within the Activity Hub will be implemented to ensure that all prisoners are appropriately allocated to activities and that a sequencing model is in place. Support will be given from Residential Managers to assure prisoners attend activities	Governor	September 2018



	places. Staff should actively encourage prisoners to attend, and the regime should ensure that men can do so consistently and punctually.		<p>when required and the regime will be reviewed to ensure it is fit for purpose. Through the implementation of the Offender Management in Custody (OMiC) model, keyworkers will be used to encourage attendance at activities.</p> <p>All prisoner job specifications will be updated and Activity and Education Orderlies will be recruited to publicise vacancies.</p>	Governor	April 2018
5.8	Managers should implement offender management arrangements which ensure that prisoners have an up-to-date and adequate assessment of their risks and needs, a sentence plan and ongoing support to achieve their sentence plan objectives.	Partly Agreed	<p>This recommendation is partly agreed as the implementation of the OMiC model is in two phases and it will not apply to all prisoners until the completion of the national roll out.</p> <p>The first phase is the introduction of key work to all prisoners. The second phase is a revised approach to case management where all prisoners who are high risk and/or are serving longer sentences will receive specialised offender management from skilled prison staff or probation officers. This will include revised requirements in relation to risk assessment, sentence planning and provision of on-going support with an emphasis on targeting resources, and a focus on the crucial period just before prisoners re-join the community.</p> <p>In the interim, a local Offender Management strategy will be introduced and monitored via a monthly board. This strategy will ensure that risks /needs are appropriately addressed and sentence plans can be achieved.</p>	<p>Executive Director of Prisons</p> <p>Governor</p>	<p>February 2019</p> <p>May 2018</p>
	Recommendations Early Days in Custody				
5.9	Peer workers should be actively managed	Agreed	A staff member is supporting the induction programme and the role of the peer workers, including weekly reflective learning sessions, which is overseen by the wing manager.	Governor	Completed



	and overseen by a member of staff.				
	Safeguarding				
5.10	Comprehensive adult safeguarding procedures should be embedded across the prison, and the prison should be represented on the local safeguarding adults board.	Agreed	<p>Weekly multi-disciplinary complex case meetings have been introduced to discuss high risk cases and to agree appropriate support methods.</p> <p>The Head of Safety will attend the Hammersmith and Fulham Safeguarding Board meetings and prison staff will receive safeguarding training through this board.</p>	Governor Governor	Completed and ongoing December 2018
	Security				
5.11	Actions identified from intelligence reports should be routinely completed and monitored, and the outcomes analysed.	Agreed	<p>A minimum threshold to follow up intelligence reports will be introduced and actions will be analysed to ensure they adequately address ongoing risks.</p> <p>Monthly targeted operations will take place based on an intelligence led assessment and time will be created within the core day for targeted searching to be conducted, thereby increasing intelligence led searches to 25 per week. This new approach will validate intelligence received through the outcomes of targeted searches.</p>	Governor Governor	March 2018 March 2018



	Discipline				
5.12	There should be robust management and oversight of the adjudications process, to ensure that it provides proper safeguards and an effective deterrent.	Agreed	A quarterly Adjudication Standards meeting, chaired by the Deputy Governor will be implemented to analyse the use of adjudications, outcomes, and quality assurance checks will be completed on safeguarding complaints and appeal outcomes. Independent Monitoring Board feedback on observed adjudications will also be considered at this meeting.	Governor	March 2018
5.13	There should be sufficient managerial oversight of all use of force and special accommodation, to ensure that it is used proportionately and only as a last resort.	Agreed	The use of special accommodation will be reviewed at the Safer Custody meeting and the Deputy Governor will also review all special accommodation paperwork to ensure proportionate and appropriate use. All Segregation Unit staff, Custodial Managers (CMs) and Governors will receive training to outline the rules regarding the use of special accommodation. All orderly officers will be responsible for collating of use of force paperwork and a quality assurance process will be implemented.	Governor Governor	March 2018 April 2018
5.14	The regime on the segregation unit should include purposeful activity and at least 60 minutes in the open air daily.	Partly Agreed	The recommendation is partly agreed as the segregation Prison Service Order 1700 does not state a time period regarding exercise, but makes it clear that the regime for segregated prisoners and access to activities, including exercise, should be comparable to those of a prisoner on normal location. The minimum daily exercise in the open air requirement for prisoners on normal location of 30 minutes as set out in Prison Service Instruction (PSI) 75 / 2011 Residential Services, equally applies to those who have been segregated. This provision is mandatory subject to weather conditions and the need to maintain good order and discipline.	Governor	Completed



			The Segregation unit regime will be reviewed and Reducing Re-offending Managers will be scheduled to attend Good Order or Discipline (GOOD) Review Boards to find ways of engaging prisoners segregated under GOOD in terms of purposeful activity.	Governor	March 2018
	Substance misuse				
5.15	All prisoners with substance misuse issues should have prompt access to a comprehensive range of psychosocial support which meet their identified needs throughout their stay.	Agreed	<p>A comprehensive range of psychosocial support is currently available to prisoners and resourcing issues have improved within the psychosocial team and the mental health team which has ensured that prompt access is now available.</p> <p>An updated Health and Social Care Needs Assessment is planned for 2018 and expected to be in place by March 2018.</p>	<p>Governor and National Director of NHS England (NHSE)</p> <p>Governor and National Director of NHS England (NHSE)</p>	<p>Completed</p> <p>March 2018</p>
	Staff-prisoner relationships				
5.16	Wing-based staff should have enough capacity to be able to manage prisoners safely and provide them with ongoing support.	Agreed	The first phase of the implementation of the OMiC model will enable this recommendation to be achieved. The key work role will be carried out by all residential prison officers to provide individual day-to-day support to prisoners to assist them in feeling safe, secure and calm. HMP Wormwood Scrubs will be implementing key work over the next 12 months, subject to recruitment and training of the additional prison officers. Funding has also been provided for a small dedicated project team to oversee implementation.	Governor	December 2018



	Equality and diversity				
5.17	The diversity and equality team should meet regularly, to provide strategic oversight of equality work and ensure that equality monitoring tool (EMT) data and other evidence suggesting the disproportionate treatment of a protected group is investigated promptly. (Repeated recommendation, 2.24)	Agreed	<p>A Diversity and Equality Manager will be recruited to give managerial oversight to the department.</p> <p>The Deputy Governor will chair a monthly Diversity and Equality meeting, equalities monitoring data will be routinely analysed and reviewed alongside perceptions of prisoners and DIRF data. This analysis will be used to inform appropriate investigations of any disproportionality.</p>	Governor Governor	June 2018 October 2018
	Complaints				
5.18	Prisoners' complaints should receive respectful responses that address the issues raised, and all should be investigated thoroughly.	Agreed	<p>The Head of Business Assurance has introduced a quality assurance process to monitor responses and whether the issues raised in complaints have been dealt with appropriately and respectfully. Any responses which are inappropriately dealt with will be returned to the respondent to redraft, apologise or for a full investigation to be carried out if required.</p> <p>Trends in poor quality responses and investigations will be raised and dealt with at monthly senior management meetings. Staff poor performance measures will be undertaken to address persistently poor responses to complaints.</p>	Governor Governor	March 2018 Completed and ongoing



	Health Services				
5.19	Health care complaints should be investigated and used appropriately, to inform service development and learning.	Agreed	<p>A tracker of actions to formal complaints will be created, to manage and review; to ensure implementation and the complaint followed through.</p> <p>Care UK will ensure the concerns and complaints policy is correctly implemented, by having an enhanced site specific process that enables delivery of the policy.</p> <p>This will be audited on a quarterly basis, with a random 5% of correspondence reviewed for its accuracy and response to the original complaint. Shared learning will be undertaken on a monthly basis, through group Clinical Supervision. The monthly Quality Assurance meeting is also shared with the team, with trends and feedback included from patient complaints and the Friends and Family Test. A lessons learnt review will be conducted when necessary to inform service development and learning will be implemented through monthly governance meetings.</p>	<p>National Director of NHSE and Governor</p> <p>National Director of NHSE</p> <p>National Director of NHSE</p>	<p>Completed and ongoing</p> <p>March 2018</p> <p>March 2018</p>
5.20	All clinical areas should meet relevant cleaning and infection control standards. (Repeated recommendation 2.79)	Agreed	<p>Healthcare will ensure cleanliness of the wing based treatment rooms and monthly cleaning audits are completed on all clinical areas by the Infection Prevention and Control Lead Nurse.</p> <p>HM Prison and Probation Service (HMPPS), National Service Management Team will work with Government Facility Services to ensure the expected standards of cleaning for clinical areas are understood as they take over services.</p> <p>HMPPS will work with Government Facility Services to increase the cleaning hours allocated to Healthcare and to ensure a sink is in place in the Segregation unit to meet infection control standards.</p>	<p>National Director of NHSE and Governor</p> <p>Governor and Executive Director of Facilities Management</p> <p>Governor and Executive Director of</p>	<p>March 2018 and ongoing</p> <p>March 2018 and ongoing</p> <p>April 2018</p>



				Facilities Management	
5.21	Prisoners should have adequate time to attend health care appointments, including receiving their medication without having to choose between this and other necessary activities. (Repeated recommendation 2.92)	Agreed	<p>Healthcare will continue work to support attendance at clinics to ensure two nurses are present at all treatment hatches from 08:00 am until end of medication administration and from 16:00 pm until the end of administration.</p> <p>The regime will be reviewed and changes will be implemented to ensure regime activities are based around medication times to avoid prisoners having to choose between this and activities, ensuring there is adequate time to attend.</p>	<p>National Director of NHSE and Governor</p> <p>Governor</p>	<p>Completed and ongoing</p> <p>December 2018</p>
5.22	External hospital appointments should not be cancelled and custody escort arrangements should be adequate and effective to meet the health care needs of the prison population. (Repeated recommendation 2.95)	Partly Agreed	<p>This recommendation in terms of external hospital appointments cancellations can only be partly agreed, as this cannot be fully achieved due to operational reasons.</p> <p>It is agreed that custody escort arrangements should be adequate, a Regime Management Plan will continue to be used to plan the regime and once the staffing situation improves the full allocation of hospital escorts will be delivered. The Governor and the Head of Healthcare will work together to facilitate high risk escorts and ensure that the healthcare needs of the population are met.</p>	Governor	December 2018
5.23	Prisoners should have access to targeted medicines use reviews and there should be a wider	Agreed	Head of Healthcare will require the Principal Pharmacist and Clinical Nurse Manager to implement the optimisation of medicines. Principal Pharmacist and Clinical Nurse Manager will ensure that Medicines Utilisation Reviews (MURs) take place which will cover; a system for MUR clinics, a local operating	National Director of NHSE	March 2018



	range of patient group directions. (Repeated recommendation 2.105)		<p>procedure; Pharmacy Technicians and Pharmacists trained in completing MURs; weekly MUR clinic created and held on House block 2 / wings, with prisoners added to the MUR.</p> <p>For Patient Group Directions (PGDs), this will cover online PGD training -each PGD having its own training module, with yearly updates; completion of a medicines management module by all patient facing Pharmacy staff including Doctor Technicians, nurses and healthcare assistants and the delivery of PGD identified medication within the locked medication cabinet, in each treatment room-only and NHSE's approved PGDs will be used.</p>	National Director of NHSE	March 2018
5.24	Medicines should be stored appropriately, including secure in-cell storage for prisoners, administered at required times and intervals, and with adequate supervision to ensure confidentiality and prevent diversion.	Partly Agreed	<p>This recommendation is partly agreed as this is dependant on a proposal of having in cell storage facilities and the ability of the prison to supervise medication administration will be reviewed as part of the OMiC implementation.</p> <p>The Principal Pharmacist will ensure there is a standard layout in the medications cabinets of all treatment areas enabling fast and safe identification of medications for different purposes and completion of a monthly review of the medication cabinets to ensure full compliance.</p> <p>Lockable controlled drugs cabinets will be available in all treatment rooms and secured medication boxes will be used for the movement of medications.</p>	Governor National Director of NHSE	December 2018 March 2018



5.25	The transfer of patients to hospital under the Mental Health Act should occur within agreed Department of Health timescales. (Repeated recommendation 2.115)	Partly Agreed	<p>This recommendation is partly agreed as although every effort is made to expedite transfers and assess patients promptly, transfers are dependent on a number of factors such as the completion of appropriate assessments, administrative processes within the NHS, the availability of accommodation in mental health hospitals and other related issues.</p> <p>NHSE has developed a plan to improve services for prisoners with mental health issues, and includes specific reference to timely transfer and remission of patients and information about how this will be implemented and sustained.</p> <p>The Prison Transfer and Remission Guidance published by the Department of Health in 2011, is currently being reviewed to ensure that the timescales within the guidance take into account clinical urgency and need. NHSE hopes to publish this in April 2018.</p> <p>Locally, the Mental Health Matron will ensure that all transfers, from point of enquiry to complete transfer are tracked and monitored. Delays will be documented and escalated in a timely manner.</p>	<p>National Director of NHSE</p> <p>National Director of NHSE</p> <p>Governor</p>	<p>Ongoing</p> <p>April 2018</p> <p>March 2018</p>
5.26	All prisoners with social care and continuing care needs should be identified, referred and assessed, and receive the required support promptly, within a	Partly Agreed	<p>This recommendation is partly agreed as delivery is dependant on the Local Authority.</p> <p>Hammersmith & Fulham local authority are responsible for publicising services, pro-actively identifying need, assessment, care planning and care and support services. The Governor is responsible for enabling the local authority to carry out their statutory duties.</p>	<p>Director of Social Care, Hammersmith & Fulham Local Authority / Governor</p>	<p>Ongoing</p>



	robust governance framework.				
	Catering				
5.27	There should be enough food for all prisoners and it should be served hygienically.	Agreed	<p>A full review of menu choices and planned portion sizes has taken place in to ensure there is sufficient food for all prisoners. The budget allocation has also been reviewed to ensure value for money balanced with appropriate standards of food provision is being achieved. An onsite Baker will be recruited</p> <p>All wing workers will have a certificate in basic food hygiene and appropriately addressed to serve food. Cleaners will always be unlocked in the evenings to ensure the serveries are cleaned and weekly assurance checks will take place. There is work ongoing to improve the serveries on wings A and B.</p>	Governor Governor	Completed April 2018
	Learning and skills and work activities				
5.28	Managers should collect and evaluate a wider range of data, to ensure that all prisoners' identified needs are met, including the provision of accredited qualifications.	Partly Agreed	<p>This recommendation is partly agreed as it is not possible to commit to meeting each identified need of every prisoner, as the demand for provision will fluctuate significantly and is highly unlikely to be achievable within the available resource.</p> <p>The Quality Improvement Group (QIG) will be used to analyse and evaluate a wider range of data that covers education and work opportunities, accredited programme completions and quality and resettlement opportunities against a needs analysis based on the population at HMP Wormwood Scrubs. The Head of Reducing Reoffending will drive performance with achievable actions and Specific- Measurable- Achievable -Realistic and Time- bound (SMART) targets.</p>	Governor	March 2018



5.29	The collection and use of initial assessment results should be improved, to ensure that all prisoners are given appropriate, timely support.	Agreed	The Induction CM, Learning and Skills Manager, Education Manager, Activities Hub Manager and Head of Residence will jointly review the induction process, which will be approved by the Head of Reducing Reoffending, to ensure all prisoners are given appropriate, and timely support. Health and dependency needs will be identified in a timely manner and education assessments will be given priority by a dedicated resource from the provider.	Governor	March 2018
5.30	Prisoners' skills development in all non-accredited learning should be recorded.	Agreed	Head of Reducing Reoffending will identify all areas of non-accredited learning (such as textiles and waste recycling) and implement a skills development tracking system to record learning and monitor skills. This will be monitored through the QIG and a quality assurance process will also be implemented.	Governor	May 2018
5.31	There should be more support for prisoners to develop their English and mathematics skills.	Agreed	The Learning and Skills Manager will identify and promote English and Maths that form part of vocational or work based activities and provide support to prisoners to develop these skills.	Governor	March 2018
5.32	All prisoners should have weekly access to the library.	Agreed	The Head of Reducing Re-offending will ensure that the library is appropriately resourced to ensure that prisoners have, as a minimum 30 minutes access to the library per week in line with PSI 02/2015 –Prison Library Service. Prisoners who are not able to visit the library will be provided with a service to be able to borrow and exchange reading books or audio-visual material.	Governor	March 2018



	Physical education and healthy living				
5.33	Prisoners should have reliable weekly access to PE.	Agreed	The current PE timetable will be reviewed to improve gym access and the delivery of evening gym classes will be included in the review and introduced as staffing position improves. Cross deployment of PE instructors will be reduced as the position improves.	Governor	March 2018
	Reintegration planning				
5.34	Prisoners should have adequate support to apply for jobs and access education and training on release.	Agreed	<p>An internal meeting with the CRC and Reducing Reoffending function will take place to discuss appropriate caseloads in order to ensure all prisoners have support to access appropriate education or training on release. Job fairs will be held at least twice a year and from the existing workshop provision, the tri-partite will develop pathways to employment and networks in the community of potential employers for onward referral.</p> <p>Primary responsibility to provide support for prisoners into employment and training on release rests with the CRC who have two dedicated Education, Training and Employment workers that source employment opportunities directly from London based employers and support HMP Wormwood Scrubs prisoners into positions upon release. The CRC has also implemented a new Custody Cohort model that provides a single point of contact with the community OM whilst a prisoner is in custody, and coordinates the resettlement work as a prisoner approaches release.</p>	<p>Governor</p> <p>Executive Director, HMPPS Community Interventions</p>	<p>June 2018</p> <p>Ongoing</p>
5.35	Before release, prisoners with substance misuse issues should be able	Agreed	Care UK and The Forward Trust will ensure there is a both a documented planned and unplanned discharge process in place for all prisoners that have substance misuse needs. Deliver a group and individual training programme for planned discharges.	National Director of NHSE	March 2018



	to access training on overdose management, including the use of naloxone.		<p>Reception nurses are trained to provide prisoners due for release on the use of Naloxone; the prisoner will be given a Naloxone prefilled syringe, as part of the 'To Take Away' medications.</p> <p>NHSE commissioners are currently reviewing the revised guidance in respect of Naloxone 'Widening the availability of Naloxone' dated August 2017. NHSE's national team are scoping current usage with a view to a consistent approach. NHSE Health and Justice Commissioners will work with Care UK to agree an approach and implement training on use and supply of Naloxone.</p>	<p>National Director of NHSE</p> <p>National Director of NHSE</p>	<p>March 2018</p> <p>March 2018</p>
5.36	Visits should always start on time.	Not Agreed	<p>This recommendation is not agreed as the desired outcome to <i>always</i> start visits on time cannot be fully achieved due to unforeseen operational constraints.</p> <p>HMP Wormwood Scrubs will start visits on time unless an operational incident dictates this is not possible. Regime timeliness will be improved by having a more robust management oversight of visits.</p> <p>A review of the visits process will take place to consider improving the whole visiting experience for prisoners and their families; including improvements to the surrounding environment.</p>	<p>Governor</p> <p>Governor</p>	<p>March 2018</p> <p>April 2018</p>

Recommendations	
Agreed	28
Partly Agreed	7
Not Agreed	1
Total	36

