**IMPLEMENTATION OF THE SUPPORT DELIVERY OF THE DRUG REHABILITATION REQUIREMENT SPECIFICATION**

<table>
<thead>
<tr>
<th>This instruction applies to :-</th>
<th>Reference :-</th>
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| NOMS HQ Providers of Probation Services | AI 05/2015  
PI 04/2015 |

<table>
<thead>
<tr>
<th>Issue Date</th>
<th>Effective Date</th>
<th>Expiry Date</th>
</tr>
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<tbody>
<tr>
<td>1 February 2015</td>
<td>1 February 2015</td>
<td>31 January 2017</td>
</tr>
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Issued on the authority of NOMS Agency Board

For action by All staff responsible for the development and publication of policy and instructions

- NOMS HQ
- National Probation Service (NPS)
- Community Rehabilitation Companies (CRCs)
- Other Providers of Probation and Community Services
- Heads of Groups
- NOMS Rehabilitation Contract Services Team

Instruction type **service specification support**

For information Deputy Directors of NPS  
Chief Executives of CRCs  
Directorate of Rehabilitation Services Account Managers

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Provide a summary of the policy aim and the reason for its development / revision This instruction amends and replaces PI 14/2011, which was issued on 26 September 2011, to align with the Transforming Rehabilitation Programme (TRP) service design and the updated NOMS service specification. It introduces the revised specification which defines the service to be provided by the National Probation Service (NPS) and contracted providers (Community Rehabilitation Companies) and the mandatory outcomes and outputs which must be implemented. Delivery under the specification is subject to the requirements set out in the NPS Service Level Agreement and the CRC Contract.

Associated documents The Support Delivery of Drug Rehabilitation Requirement Service Specification, found at:  

PI 57/2014 - PSI 41/2014 Process for CRCs to refer cases in custody or the community to National Probation Service for Risk Review including escalation
<table>
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<th>Replaces the following documents which are hereby cancelled:</th>
<th>PI 14/2011</th>
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<td><strong>Audit/monitoring:</strong> Compliance with this Probation Instruction will be monitored as part of the regular contract management arrangements for CRCs and NPS service level agreement via QCRM.</td>
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<tr>
<td><strong>Introduces amendments to the following documents:</strong></td>
<td>None</td>
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<tr>
<td><strong>Notes:</strong> All Mandatory Actions throughout this instruction are in italics and must be strictly adhered to.</td>
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1. Executive Summary

Background

1.1 The service specification for the delivery of the Drug Rehabilitation Requirement was issued to Probation Trusts on 1st April 2011. This has been revised to reflect changes introduced by the Transforming Rehabilitation Programme (TRP) and made available in ‘approved for planning’ form. The revised specification defines the service to be provided by the National Probation Service (NPS) and contracted providers (Community Rehabilitation Companies) and the mandatory outcomes and outputs which must be implemented. Delivery under the specification is subject to the requirements set out in the NPS Service Level Agreement and the CRC Contract.

1.2 This instruction amends PI 14/2011 which implemented the original service specification. It sets the effective date for implementation of the revised specification from 1 June 2014, with implementation to be fully and demonstrably complete by 1 February 2015.

1.3 The NOMS service specifications make a clear distinction between the role of the officer of the provider of probation services in managing the community order or suspended sentence order and the role of the treatment provider in delivering structured treatment. Management of the order is provided by CRCs/NPS and is specified in an updated Manage the Sentence for a Community Order or Suspended Sentence Order Service specification. This defines all common offender management services that are required to safely and effectively manage community sentences. Treatment and testing is generally provided by another provider, commissioned and specified via local health commissioning arrangements under the authority of Directors of Public Health within Local Authorities in England. In Wales, responsibility for commissioning of treatment and testing services is the responsibility of the Director of NOMS in Wales.

1.4 The separation of the delivery of offender management (and supervision) and treatment requires clarity of role between the various providers. It also places additional requirements on officers of the provider of probation services to liaise and communicate with treatment providers. This instruction covers the additional activity required from officers of the provider of probation services directly resulting from the drug rehabilitation requirement.

1.5 Current NOMS guidance stipulates that a DRR should not be proposed without accompanying supervision. However, there doesn’t necessarily have to be a separate supervision requirement...

1.6 The main purpose of the drug rehabilitation requirement is to reduce or eliminate illicit drug use and associated offending. The offender is required to attend appointments with the treatment provider and to submit to regular drug testing. The offender is also required to attend appointments with the officer of the provider of probation services or another person determined by the officer of the provider of probation services. Additionally all DRRs of 12 months or more are subject to mandatory court review. Shorter orders may be reviewed if so directed by the court. Arrangement of review hearings are made by NPS.

1.7 There are likely to be a number of cases where the provider of probation services changes during the course of the supervision period as a result of increasing risk. The need to re-assess offenders risk during the course of the requirement is included in the strategic context of the Support Delivery of the DRR specification and replicated in the specification for Manage the Sentence for a Community Order or Suspended Sentence Order Service. Further advice on managing risk is contained in PI 57/2014 - PSI 41/2014 - Process for CRCs to refer cases in custody or the community to National Probation Service for Risk Review including escalation.
1.8 Updated practice guidance will be issued to reflect the new commissioning and delivery environment created by the government’s health reforms and TRP.

**Desired outcomes**

1.9 That drug rehabilitation requirements are delivered throughout England and Wales in accordance with this specification under contracts with CRCs and SLAs with the NPS.
- Providers of probation services understand their responsibilities in delivering the specification;
- Staff responsible for managing drug rehabilitation requirements understand and act upon the mandatory requirements set out in the service specification;
- Commissioners and providers monitor performance against the specification.

**Mandatory actions**

1.10 NPS/CRCs must ensure that drug rehabilitation requirements are delivered in accordance with the service specification as mandated by the CRC Contract or NPS SLA. Staff commissioning, managing and delivering drug rehabilitation requirements therefore must ensure that the minimum outputs in the service specification are met.

**Resource Impact**

1.11 The direct service costs of supervision of offenders are subject to NPS SLA and CRC contract. Note that these costs are direct running costs only and they must not be used on their own to determine resource allocations or make comparisons beyond the public sector. The costs of drug testing and treatment services are met by local commissioning arrangements as outlined in 1.3 above. Therefore, there is a nil resource impact

(Approved for Publication)

Sarah Payne
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Director, Rehabilitation Services
Commissioning & Contract Management, NOMS
2. **Operational Instructions**

2.1 The mandatory operational instructions and non-mandatory guidance relating to specified activities is referenced in the appropriate columns of the specification.

2.2 Drug Rehabilitation Requirements will be monitored in accordance with performance metrics and management information set out in contract Schedules and SLAs.

2.3 The specification also contains information about how commissioners will measure and gain assurance on delivery against individual outputs in the specification in line with the performance and assurance framework.